

**FINANCIAL INDUSTRY REGULATORY AUTHORITY  
OFFICE OF HEARING OFFICERS**

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REGISTRATION & DISCLOSURE

**DEPARTMENT OF ENFORCEMENT,**

**COMPLAINANT,**

**V.**

**LOUIS MAJANO JR.  
(CRD No. 2520626)**

**RESPONDENT.**

DISCIPLINARY PROCEEDING No. 2007008964101

HEARING OFFICER - AWH

**ORDER ACCEPTING OFFER OF  
SETTLEMENT**

Date: April 7, 2008

**INTRODUCTION**

Disciplinary Proceeding No. 2007008964101 was filed on February 29, 2008, by the Department of Enforcement of the Financial Industry Regulatory Authority ("FINRA"). ("Complainant"). Respondent Louis Majano, Jr. submitted an Offer of Settlement ("Offer") to Complainant on March 17, 2008. Pursuant to NASD Rule 9270(e), the Complainant and the National Adjudicatory Council ("NAC"), a Review Subcommittee of the NAC, or the Office of Disciplinary Affairs ("ODA") have accepted the uncontested Offer. Accordingly, this Order now is issued pursuant to NASD Rule 9270(e)(3). The findings, conclusions and sanctions set forth in this Order are those stated in the Offer as accepted by the Complainant and approved by the NAC.

Under the terms of the Offer, Respondent has consented, without admitting or denying the allegations of the Complaint, and solely for the purposes of this proceeding and any other proceeding brought by or on behalf of FINRA, or to which FINRA is a party, to the entry of

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findings and violations consistent with the allegations of the Complaint, and to the imposition of the sanctions set forth below, and fully understands that this Order will become part of Respondent's permanent disciplinary record and may be considered in any future actions brought by FINRA.

### **BACKGROUND**

Respondent first became registered with FINRA (formerly known as NASD) as a General Securities Representative (GSR) on or about September 26, 1994 through a prior member firm. He was registered with Chase Investment Services Corp. (BD No. 25574) ("Chase") as a GSR from January 7, 2004 through March 19, 2007.

Respondent currently is out of the industry and not registered with any member firm. On May 4, 2007, Chase filed a Uniform Termination Notice for Securities Industry Registration ("Form U5") terminating Respondent's employment with the firm. Respondent remains subject to FINRA's jurisdiction pursuant to Article V, Section 4 of FINRA's By-Laws.

### **FINDINGS AND CONCLUSIONS**

It has been determined that the Offer be accepted and that findings be made as follows:

#### ***CONVERSION OF CUSTOMER FUNDS***

1. From January 7, 2004 through March 19, 2007, Respondent worked as a Personal Banker at JP Morgan Chase Bank, the non-member retail bank affiliate of member firm Chase.
2. From at least December 2006 through March 2007, Respondent was the Personal Banker for the account of customer TS.
3. During the period from on or about December 2006 through on or about March 2007, Respondent made at least nine withdrawals from customer TS's account at JP Morgan Chase Bank. The withdrawals totaled at least \$20,500.

4. None of the withdrawals was authorized or directed by TS.

***FAILURE TO RESPOND***

5. During the course of FINRA's investigation of Respondent's conduct regarding the improper use of customer funds, FINRA staff sent written requests for information to Respondent.

***First Request***

6. On or about October 2, 2007, FINRA Staff forwarded to Respondent a request for information pursuant to NASD Procedural Rule 8210 (the "First Request").
7. The request was sent by certified and regular first class mail to [REDACTED]  
[REDACTED] which is Respondent's current residential address as reflected on the Central Registration Depository ("CRD").
8. A response to the First Request was due on or before October 15, 2007. Respondent failed to respond.

***Second Request***

9. On or about October 25, 2007, NASD Staff forwarded to Respondent, a second request for information pursuant to NASD Procedural Rule 8210 (the "Second Request").
10. The request was sent by certified and regular first class mail to the address listed on CRD. A response to the Second Request was due on or before November 8, 2007.
11. Between October 29, 2007 and November 9, 2007 Respondent left a voicemail message for the staff in response to the request for information. In his message, Respondent stated that the CRD address to which the staff was sending the request letters was inaccurate. According to Respondent, the CRD address was his parents' address. He did not provide

another address in his message. Respondent left a telephone number and indicated that he would call the staff again. When the staff failed to hear from Respondent, the staff called Respondent on November 19, 2007 and left a message for him to call back. The staff did not receive any further telephone calls, or any other form of communications, from Respondent.

12. Respondent failed to respond to the Second Request.

Based on the foregoing, Respondent violated NASD Conduct Rule 2110 and NASD Procedural Rule 8210.

Based on these considerations, the sanctions hereby imposed by the acceptance of the Offer are in the public interest, are sufficiently remedial to deter Respondent from any future misconduct, and represent a proper discharge by FINRA, of its regulatory responsibility under the Securities Exchange Act of 1934.

#### **SANCTIONS**

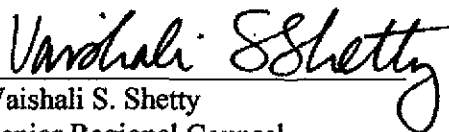
It is ordered that Respondent be barred.

The sanctions imposed herein shall be effective on a date set by FINRA staff. Pursuant to IM-8310-3(e), a bar or expulsion shall become effective upon approval or acceptance of this Order.

SO ORDERED.

FINRA

Signed on behalf of the  
Director of ODA, by delegated authority

A handwritten signature in black ink, reading "Vaishali S. Shetty". The signature is written in a cursive style with a large, stylized 'V' and 'S'.

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